

Complaint Form

Company "XOPC Ltd"
Ukrainian

1. Applicant Information

Full Name:

Address:

Phone:

Email:

2. Product Information

Product Name:

Product Code:

Serial Number:

Purchase Date:

Place of Purchase:

3. Issue Description

Issue Description:

4. Additional Information

Additional Comments:

Submission Date:

Print [\[mailto:sale@xopc.net.ua\]](mailto:sale@xopc.net.ua) Send email

* After clicking "Send email", save this filled form (File → Save As) and attach it manually in Outlook.

* A 12-month warranty is provided by the company for controllers and complex electronic goods. During the warranty period, diagnostics and repairs are free of charge if the failure is not due to violation of technical requirements or operating conditions. In all other cases, work is performed on a paid basis. After the warranty period expires, all work is performed on a paid basis. Support for discontinued models is provided for no more than 3 years after production ceases.